

Sent through Tektro website on 09 22 13 -11:55 pm PDT

http://tektro.com/english/06_contact/01_send.php

To the officers, senior management and engineers of the Tektro company:

I believe that your Tektro R540 brakeset is an unsafe product in design and/or manufacture. It should not have been placed on Trek 2011 model Madone 4.5 bicycles. Tektro needs to work with the Trek Corporation immediately to recall all bicycles of this model to fix these defective brakes.

I believe that your product led to an accident on my Trek 2011 model Madone 4.5 bicycle on Sunday, October 21, 2012 in Dublin, California. The brakes on that bicycle were insufficient to "scrub speed" on a slight downhill on the Iron Horse Trail in that city. The weather was clear and dry.

I ended up crashing into a curb and chain link fence, causing minor personal injury and significant damage to my then three-month old bicycle.

Numerous comments can be found on internet comment boards about consumers' negative experiences with the Tektro R540 brakeset on this very bicycle model, Trek 2011 Madone 4.5.

I call upon Tektro to do the right thing and call for a voluntary recall of the Tektro R540 brakeset on all Trek 2011 Madone 4.5 models. Your product is a significant risk to the lives, limbs and personal property of consumers.

The fact that the Trek Corporation used your brakeset on its Madone 4.5 model apparently for just one year (2011) suggests that Tektro and/or the Trek Corporation already has notice and/or knowledge that the Tektro R540 brakeset is defective.

Tektro hereby has notice of these concerns and is requested to take immediate remedial action.

I demand that Tektro report this complaint immediately to the Consumer Product Safety Commission, for the health, safety and welfare of thousands of consumers across the United States.

Sincerely,

A black rectangular redaction box covering the signature of the sender.